

Terra Vita Hub - Operational Assurance Summary

(Redacted Template)

Two-page public summary template for IT/security, procurement, vendor-risk and operational assurance reviewers. v253.

Current attestation posture

This public summary clarifies status without over-claiming. Supporting evidence is provided under NDA or protected diligence.

Domain	Public status	Evidence to request
SOC 2	Not asserted as completed in public materials.	Status, roadmap, control mapping or independent evidence where available.
ISO 27001	Alignment may be described; certification is not claimed unless separately evidenced.	Policy set, control matrix, certification or readiness evidence.
Pen-testing	Sensitive findings are not public.	Frequency, scope, latest summary and remediation posture.
Residency	Deployment-configurable.	Hosting region, backup/failover, export rules, retention and deletion posture.
Key management	Model is deployment-specific.	Provider-managed, customer-managed, BYOK/HYOK availability and rotation posture.

Operational assurance domains

Domain	Reviewer test
Availability and support	SLA, support hours, incident response, RPO/RTO and disaster recovery.
Access control	Identity provider, role scoping, privileged access, revocation and logging.
Change control	Release gates, regression checks, rollback posture and evidence retention.
Integration governance	API boundaries, service accounts, data-flow map, MRV/spatial ingestion controls.
Audit reconstruction	Reviewer actions, override rationale, export register and immutable audit trail.

Public redacted template. Deployment-specific proof, live evidence, security details, reviewer records, credentials and audit samples remain protected and purpose-bound.